

Government of Nepal
Ministry of Home Affairs
Department of National ID and Civil Registration
Singh Durbar, Kathmandu

Request for Expression of Interest (REoI)

For

Conducting Beneficiary Satisfaction Survey of SSSPCR Project

Date of first Publication: 2078/10/11 (25 January 2022)

Contract ID No.: NP-DOCR-271570-CS-QCBS

The Department of National ID and Civil Registration has received a financing from the World Bank for Strengthening Systems for Social Protection and Civil Registration Project (SSSPCR) and it intends to apply part of the fund for hiring a qualified firm for **Conducting Beneficiary Satisfaction Survey of SSSPCR project** representing the beneficiaries from 251 selected wards of 112 LLs, 28 districts in 7 provinces within 12 weeks duration.

The scope of consulting services with three phases of implementation mainly focusses on:

- Cluster based survey of the beneficiaries of **Social Security Allowance and Vital Registration**
- Observe the major intervention and impacts of projects in e-payment of SSA, communication outreach and registration camps.
- Qualitative and Quantitative survey through the structured questionnaire
- Focus Group Discussions (FGD) of project beneficiaries and eligible non-beneficiaries from selected 2 Local Levels of each province in structured manner.
- Key informant interviews (KII) and interactions consisted of main stakeholders as LLs and ward officials, representatives of banks, representatives of CSOs and others focusing the beneficiary categories – senior citizens, people with disability and respective.

The Department of National ID and Civil Registration now invites eligible consulting firms to express their interest in providing the above mentioned services. Interested firms are requested to provide information demonstrating their qualification to perform its required services, i.e, Firm's profile with eligibility and qualification, work experience, description of similar assignments, expression in similar condition and availability of key professional staff. The shortlisting from EoI shall be carried out based on the following criteria:

- General experience of the firm
- Specific experience of the firm,
- Availability of key professional staffs (Based on Qualifications and Experiences)
- Financial information of the last 5 years,

The attention of interested firm is drawn to paragraph 1.9 of the World Bank Guidelines: Selection and employment of consultants (under IBRD Loans and IDA credits & Grants) by World Bank borrowers January, 2011(Revised July 2014), setting forth the World Bank's policy on conflict of interest.

A consultant firm shall be selected in accordance with the Quality and cost Based Selection (QCBS) method set out in the consultant guidelines.

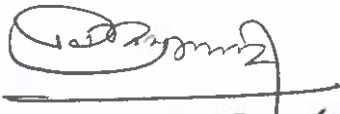
This REoI notice and draft ToR can be visited /downloaded from our website: www.donidcr.gov.np

Only shortlisted Firms will be provided with the Request for Proposal (RfP) to submit detailed Technical and Financial proposals.

Further information in this regard can be received and Expression of Interest (EoI) must be delivered in written form (in person/by mail/by e-mail) to the address below no later than 17 hrs, 2078/10/26 (9 February 2022).

Contact address:

Department of National ID and Civil Registration
Singh durbar, Kathmandu, Nepal
Email: info@dnidcr.gov.np



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